

**From:** John Holstein  
**To:** Microsoft ATR  
**Date:** 1/24/02 9:19pm  
**Subject:** Microsoft Settlement

The proposed settlement with Microsoft is an extremely bad idea. Microsoft has ridden rough-shod over the Computer and Computer Software Industry for too long.

Out of the hundreds of complaints I could complain about concerning Microsoft, from their inability to provide a secure OS, out of the box, to their lack of effort in patching existing software for known bugs, the basis of my "problem" with the way they do things is their effort to set and/or change existing standards. These standard practices (RFC's "Request for Comments") that computer professionals go by when installing, administrating and developing new software are the basis for our everyday lives. Microsoft has the audacity to try and change these standards to suit their needs, at any given time, seemingly without regard to their customers 'computer well being'.

Microsoft will continue to pull the wool over the eyes of people that don't know any better. We need to help protect the end users that don't have the ability to understand the 'behind the scenes' actions that take place.

I know, I understand, and I am not a fan of what Microsoft has done to the industry. Allowing it to continue will only hinder future developments.

John Holstein,  
Cotse Helpdesk/Support